

Lifeline Connections
Personnel Committee Meeting
July 18, 2018
Center for Community Health
Second Floor, Mod B Conference Room

Members Present: Edie Blakley

Members Absent: Rusty Williams

Staff Present: Jessica Hall, Jared Sanford, & Krysta Pennington

The meeting was called to order at 12:15pm.

MINUTES

The April 2018 minutes were reviewed and approved by the Committee.

UNFINISHED BUSINESS

2017 Staff Survey: The 2017 staff survey has been reviewed and compiled. Jessica presented the highlights of the survey results with the Committee, comparing the percentage of the two top answers of each question to the previous year. Jessica noted that we will likely see more positive results at the next survey, with the implementation of the EHR, additional benefits, and expansion of programs and services. It was noted that all questions regarding supervisors and management were positive. We received 130 responses for the year of 2016, and we received 90 responses for 2017. We hope to receive more responses with the 2018 results. We just finished administering the 2018 survey, which will be presented at the October meeting. Both the 2017 and 2018 survey results will be presented at the October Board meeting.

Jared noted that we have comment boxes in the lobbies that are being utilized by both patients and staff, in order to receive more feedback and suggestions.

OTHER DISCUSSION

Jared noted that we have seen a lot more turnover recently, primarily driven by the economy and other options in the area. There have been some positions that have been hit harder than others, like our nurses. Jessica will be conducting a wage and market analysis for this position. Jared also mentioned that many of our positions are first steps for individuals, who will gain experience and then move onto other agencies. Jessica stated that the new AMERICORP VISTA volunteer will help with the staffing of nurses, C.N.A/MAs, etc.

The meeting was adjourned at 12:45pm.

Respectfully Submitted, Krysta Pennington